



**BUREAU
VERITAS**

PRESS RELEASE

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JEN Singapore Orchardgateway by Shangri-La receives the SafeGuard Hygiene Excellence and Safety Label by Bureau Veritas

JEN Singapore Orchardgateway by Shangri-La, offering rooftop living at its best with stunning panoramic views and award-winning infinity edged pool has received the prestigious SafeGuard Hygiene Excellence and Safety Label by **Bureau Veritas (BV)**, a world leader in testing, inspection and certification services.

The SafeGuard Hygiene Excellence and Safety Label is developed to support the operational restart activities in the hospitality and restaurant industries globally by leveraging Bureau Veritas' health, hygiene and safety expertise of more than 190 years in the industry.

At JEN Singapore Orchardgateway by Shangri-La, the health and safety of guests and colleagues is of utmost importance to the hotel. In response to the rapidly evolving events surrounding COVID-19 globally, the hotel has stepped up significantly its measures which includes mandatory temperature checks for all our valued guests at arrival; twice daily temperature checks for all colleagues; mandatory SafeEntry check-in and check-out for all guests and employees via scanning a QR code for contact tracing; increased frequency of disinfection for guestrooms and public areas particularly 'high touch areas'; safe distancing measures implemented across the hotel; usage of personal protective equipment such as masks for staff and guests; clear Perspex screens between guests and colleagues at front desk and restaurants; contactless guest interactions in hotel, restaurant and facilities; and utilization of new technologies in sanitization such as electrostatic spraying devices and ultra-violet light technology.

Bureau Veritas' auditors conducted a field assessment and inspected all areas of the hotel in early July, to ensure that the hotel's implemented hygiene and safety protocols are in line with globally recognised best practices on preventive measures for a safer business restart and met the stringent requirements of the SafeGuard Hygiene Excellence and Safety Label inspection programme.

Said Mr. Julian Wipper, General Manager, JEN Singapore Orchardgateway by Shangri-La: *"The well-being of our guests and our JEN family is our top priority. We remain diligent in our commitment to ensure a safe and congenial environment for all who enter our doors. This is reinforced by our Shangri-La Cares commitment which we further emphasize and elevate our already rigorous hygiene and safety protocols in the hotel. We are proud to be awarded the SG Clean quality assurance by the Singapore government and the internationally recognised 'SafeGuard Label' by Bureau Veritas which advocates the robust measures taken by the hotel."*

Said Mr. Adrian Lo, Country Chief Executive at Bureau Veritas Singapore: "Hotels and Hospitality businesses in Singapore are significant bedrocks of our Tourism Industry. We are proud to work with JEN Singapore Orchardgateway by Shangri-La to verify that appropriate health, safety and hygiene procedures are in place for the safe and effective resumption of business operations. With decades of successfully

implementing world class risk management solutions for our clients, Bureau Veritas is proud to contribute to rebuild a World of Trust and assist our customers to adjust to the 'New Normal'.

About Bureau Veritas

Bureau Veritas is a world-leading provider in testing, inspection and certification. Created in 1828, the Group has more than 78,000 employees located in more than 1,500 offices and laboratories around the globe. Bureau Veritas helps its clients to improve their performance by offering services and innovative solutions in order to ensure that their assets, products, infrastructure and processes meet standards and regulations in terms of quality, health and safety, environmental protection and social responsibility.

Bureau Veritas is listed on Euronext Paris and belongs to the Next 20 index.

Compartment A, ISIN code FR 0006174348, stock symbol: BVI.

For more information, visit www.bureauveritas.com, and follow us on [Twitter](#) (@bureauveritas) and [LinkedIn](#).

JEN Singapore Orchardgateway by Shangri-La

With elevated views of the city and situated right in the heart of Orchard Road, lies JEN Singapore Orchardgateway by Shangri-La. With so much to see, eat, shop and do, explore the Lion City at ease with unmatched, direct connectivity to public transport and a wide array of shopping and entertainment options right at your doorstep. Enthusiastic, upbeat and fuss-free service, thoughtfully equipped rooms and an award-winning rooftop infinity-edged pool await. An urban oasis above the pulsating city, soak up stunning panoramic views of the city skyline while lounging on the viewing platforms.

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- Blog: <https://www.hoteljen.com/singapore/orchardgateway/explore/>

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